Implementing Our Vision for Success in Care Coordination

Debra Burden
Manager Aboriginal Health

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Tasmania’s Population

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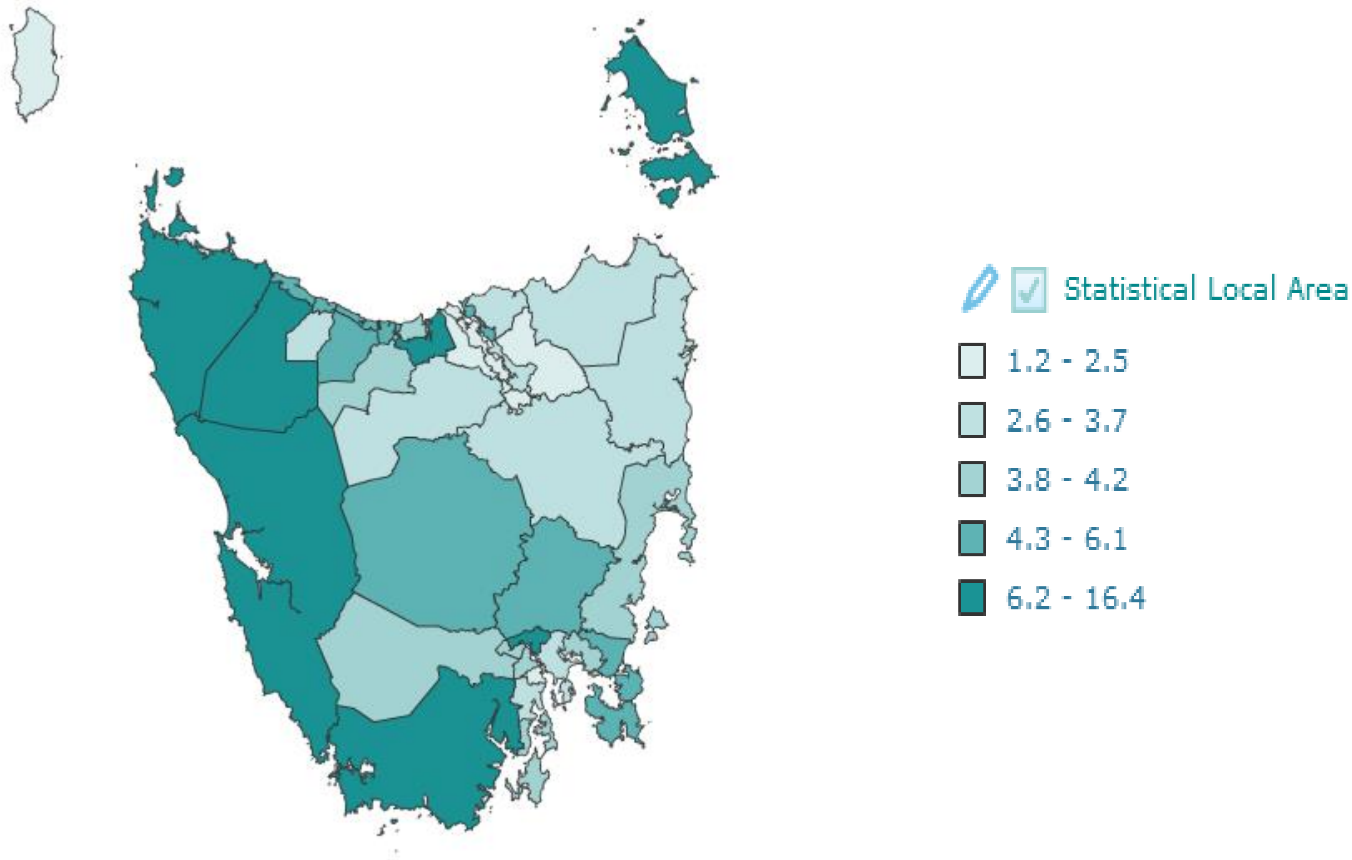
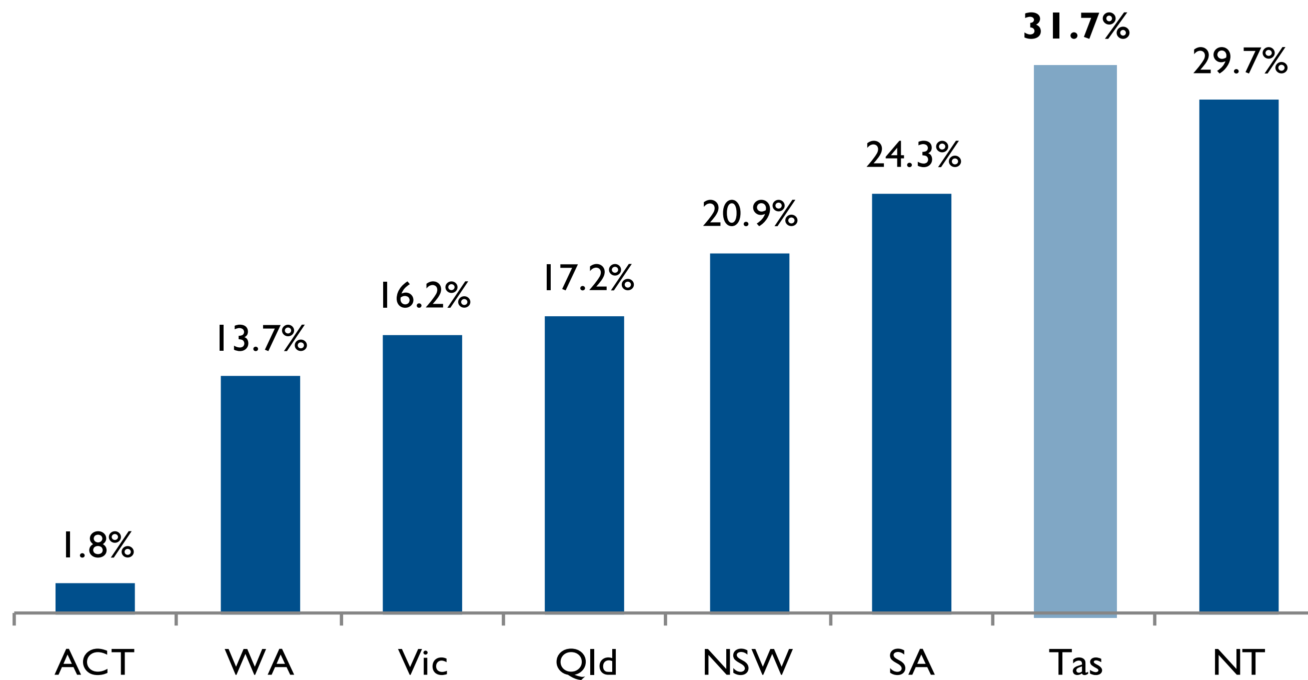
Aboriginal and Torres Strait Islander population as percentage



SEIFA Index by Percentage



ABS, SEIFA 2006; National Healthcare Agreement Performance Report 2009-10, Table 1.2

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Implementation

What Does Success Look Like?

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Who is better off because of it?

What is our vision for the Care Coordination?

How do we know they are better off?

Is there something else we could be doing?

How well are we doing it?

Are we doing this right?

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Implementation

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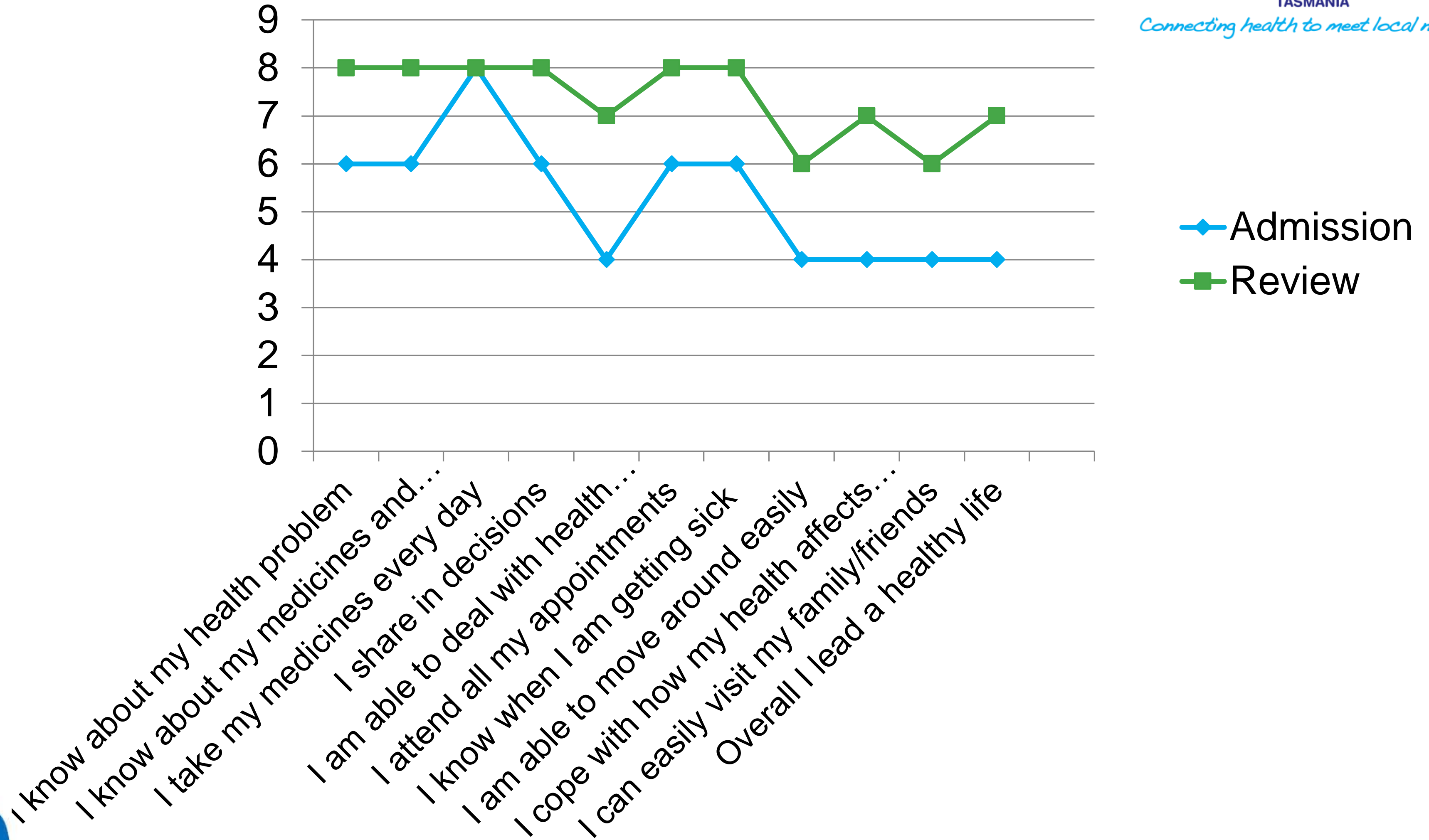
Case Study

Patient Outcomes



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From Disempowered to Engaged

Continuous Care Coordination - Supporting Patient Goal Outcome

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Benefits and Plans for the Future

Program Development

- Implement step down/step up model between OW and CC
- Structured framework for CC backed by policy and TML Chronic Care Management Model

Sustainability

- Two TML staff members as accredited Flinders CtG trainers
- Inclusion in service agreements and contracts

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Thank you